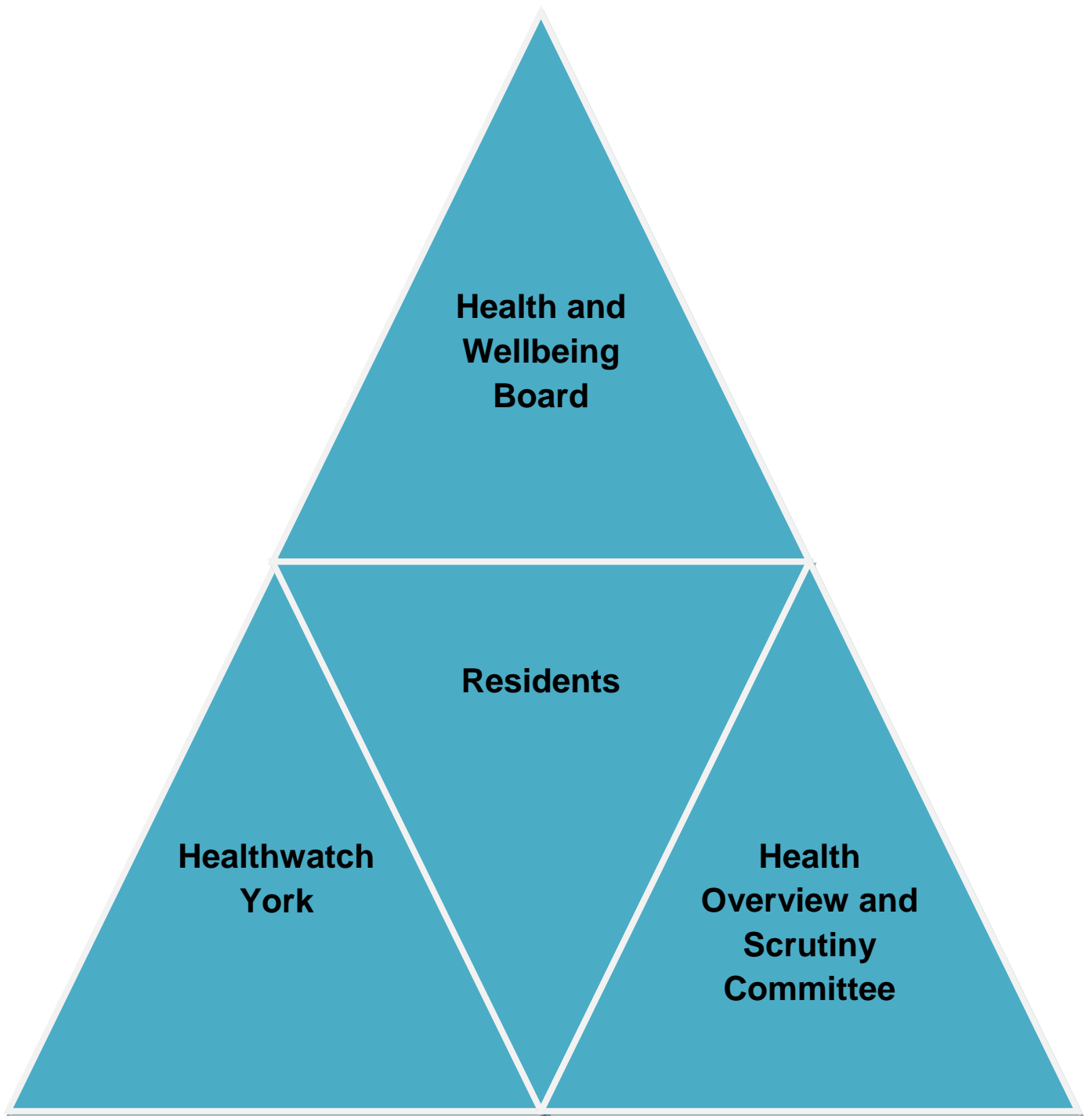


**How the relationship between Health and Wellbeing Board,
Health Overview and Scrutiny Committee and the Patient
Voice will work**



Introduction

This framework sets out ways in which the Health and Wellbeing Board, the Health Overview and Scrutiny Committee and Healthwatch York (as the lead organisation for the patient voice) will work together to ensure that health and social care services in the city are the best they can be for local residents.

It gives a commitment that all three bodies will retain the shared understanding of the process of referrals and exchange of information set out in the guidelines contained within this document

Chair of the Health and Wellbeing Board

Chair of the Health Overview and Scrutiny Committee

Chair of Healthwatch York

Role of the Health and Wellbeing Board

The Health and Wellbeing Board is a Committee of the Council with 15 members including local Councillors, the Director of Public Health and Adult Social Services, the Director of Children's Services and the Chief Executive at City of York Council, NHS Vale of York Clinical Commissioning Group (CCG), Healthwatch York, York Council for Voluntary Service, Leeds and York Partnership NHS Foundation Trust, York Teaching Hospital NHS Foundation Trust, NHS England, Independent Care Group and North Yorkshire Police.

The overall purpose of the Board is to bring together bodies from the NHS, public health and local government, including Healthwatch as the patient's voice, jointly to plan how best to meet local health and care needs. Their three principal statutory duties are:

- i. To assess the needs of their local population through a Joint Strategic Needs Assessment
- ii. To set out how these needs will be addressed through a Joint Health and Wellbeing Strategy (JHWBS) that offers a strategic framework in which CCGs, local authorities and NHS England can make their commissioning decisions.
- iii. To promote greater integration and partnership, including joint commissioning, integrated provision and pooled budgets.

Role of the Health Overview and Scrutiny Committee

The Health Overview and Scrutiny Committee is a Committee of the Council and is comprised of seven cross-party elected members. The Committee has the power to hold both the Local Authority and NHS bodies to account for the health and social care services they provide. From April 2013 all commissioners and providers of publically funded health and social care have been covered by these powers, along with the health and social care policies arising from the Joint Health and Wellbeing Strategy for the city. The Health Overview and Scrutiny

Committee *must* be consulted by local NHS bodies when they are planning to make major changes to services.

The Committee can seek to influence the proposed changes and work collaboratively with the NHS; however, if after this the Committee still considers the changes not to be in the best interests for the city's residents it can ask the authority to refer the matter to the Secretary of State for Health.

In addition to this the Health Overview and Scrutiny Committee can undertake individual reviews around specific topics and make recommendation to the Local Authority or any publically funded health organisation that improvement be made.

Role of Healthwatch York

Healthwatch York is the way in which residents can influence local health and social care services such as hospitals, care homes, GP surgeries, home care services and many others.

It can help you and your family get the best out of local health and social care services, giving local residents the opportunity to be involved in shaping these services according to community needs.

Healthwatch York also:

- Provides information about local services to make sure local people know how to access the help they need
- Signposts residents to independent complaints advocacy if they need to support to complain about a service they have received
- Listen to residents' views about local services and makes sure these are taken into account when services are planned and delivered. They are interested in knowing what works well and what doesn't.

How might this work

The following scenarios demonstrate how the Health and Wellbeing Board, Health Overview and Scrutiny and Healthwatch might work together in practice, complementing rather than duplicating each other's work.

Scenario 1: Integrating Health and Social Care:

Health and Wellbeing Board	The Board has a duty to take ownership of the Local Integration Plan and has an ultimate responsibility for integrating the local health and wellbeing system including signing off the Better Care Fund plans.
Healthwatch York	Undertakes local research about what people who use services are looking for, identifies gaps in service provision and feeds the outcomes into the Health and Wellbeing Board to influence local integration plans.
Health Overview and Scrutiny Committee	Once the Local Integration Plan has been developed and testing and delivery have begun the Health Overview and Scrutiny Committee would monitor its success and identify areas for improvement and any areas of concern that arise; as an example around patient safety.

Scenario 2: Reducing the number of Delayed Discharges from Hospital

Health and Wellbeing Board	The Board would use the knowledge of its members to look at developing the future strategy for tackling the issues causing Delayed Discharges.
Healthwatch York	Would undertake work around gathering information on how Delayed Discharges were affecting patients and the impact Delayed Discharges had on patients. This intelligence would be reported back to the Health and Wellbeing Board to determine the future strategy.
Health Overview and Scrutiny Committee	The Health Overview and Scrutiny Committee would look at the causes of Delayed Discharges and investigate why they were happening. They would then make recommendation on what needed to change to reduce the number of Delayed Discharges from hospital.

Scenario 3: Developing the Joint Strategic Needs Assessment (JSNA) and the Joint Health and Wellbeing Strategy (JHWBS)

Health and Wellbeing Board	Develop a shared understanding of the Health and Wellbeing needs of the community through the development of the JSNA and to develop a JHWBS for how these needs can be addressed to inform future commissioning plans. This will include commitments for joint commissioning and integrating services across healthcare.
Healthwatch York	Provide information from the perspective of the public, service users and carers to help understand future needs for commissioning
Health Overview and Scrutiny Committee	Ensure that the planning and delivery of healthcare reflects the views and aspirations of local communities by scrutinising the JSNA and the JHWBS

It is important to remember that whilst all three bodies have common aims they are all independent bodies and have autonomy over their own work programmes, methods of working and any views or conclusions they might reach.

The commitment

The following commitments have been made by the Chair of the Health and Wellbeing Board, the Chair of Health Overview and Scrutiny and the Healthwatch Manager, to improve joint working and to implement this framework:

- To hold bi-annual meetings between Healthwatch York (representing the patient voice) and the Chairs of both Health and Wellbeing Board and Health Overview and Scrutiny Committee to share work programmes, issues, concerns and pressures.
- From the Chair of Health and Wellbeing Board to provide an annual report to the Health Overview and Scrutiny Committee on the work of the Board and any external activity undertaken by the Chair and/or the Board as a whole.
- From the Chair of Health and Wellbeing Board to provide an update report to the Health Overview and Scrutiny Committee after every Board meeting
- Where possible to attend each others meetings; with the acknowledgement that time constraints will not always allow for this to happen
- To, where possible, work jointly to encourage residents to be more involved in decision making around health and wellbeing in the city